



How to Find Resources Using the 211info Website

There are two ways to locate resources using the 211info website: the Search bar and Guided Search. This document will guide you through the steps to find the resources and information you are looking for.

If you need assistance or a page or link is not working correctly, please dial 2-1-1 (toll free: 866-698-6155). Language interpreters are available to support you.

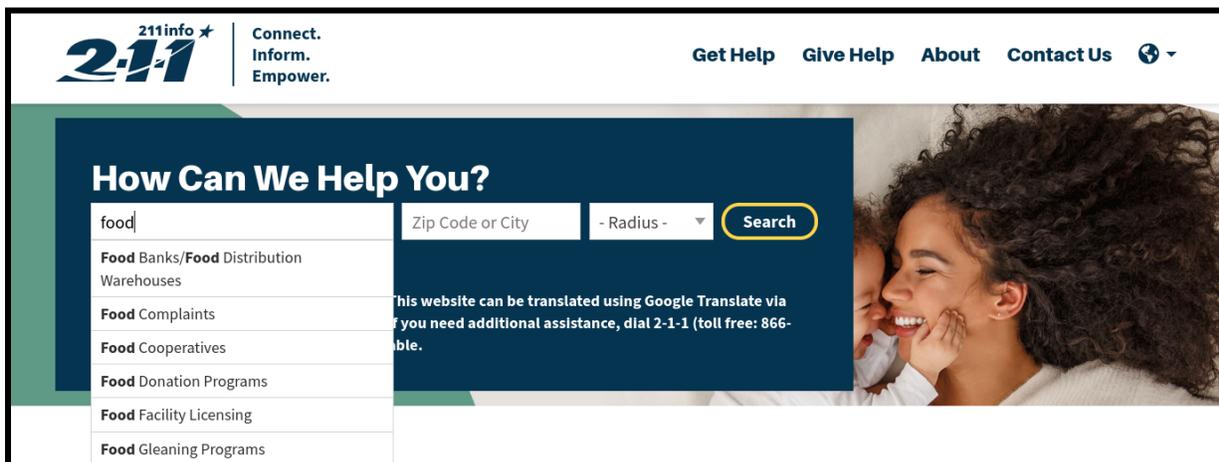
Locating Resources Using the Search Bar

1. Visit 211info.org and click inside the search bar on the homepage. This field is located under “How Can we Help You?”

- You can choose to search by service type or by provider name.
- Beneath the search bar, a list of suggested search options will appear.
- Select the service or program you are looking for.

Search by Service Type

The service type is a specific word or phrase that will populate in the dropdown menu. You will need to type an entire word to see the list of service terms that include that word.





Search by Provider Name

Under the search bar, there is also a link that reads: Search by Provider Name. Click this, if you would like to find a specific organization or agency providing a service.

211info **2-1-1** | Connect. Inform. Empower.

How Can We Help You?

Search by Service Type | Zip Code or City | - Radius - | **Search**

[Search by Provider Name](#)

You can also use the Guided Search below. This website can be translated using Google Translate via the globe icon at the top right of the page. If you need additional assistance, dial 2-1-1 (toll free: 866-698-6155). Language interpreters are available.

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How Can We Help You?

Oregon Food Bank | Zip Code or City | - Radius - | **Search**

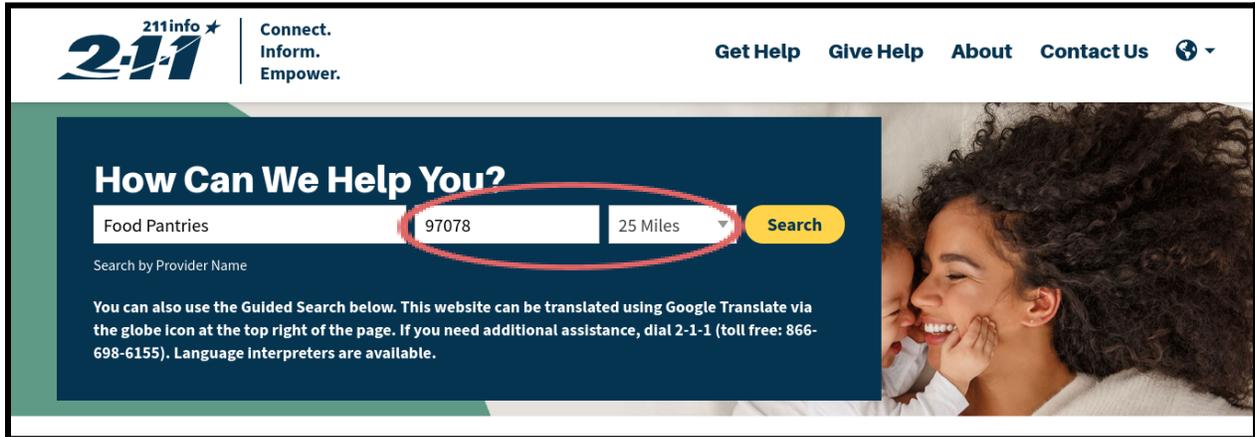
- OREGON FOOD BANK
- OREGON FOOD BANK TILLAMOOK COUNTY
- OREGON FOOD BANK WEST

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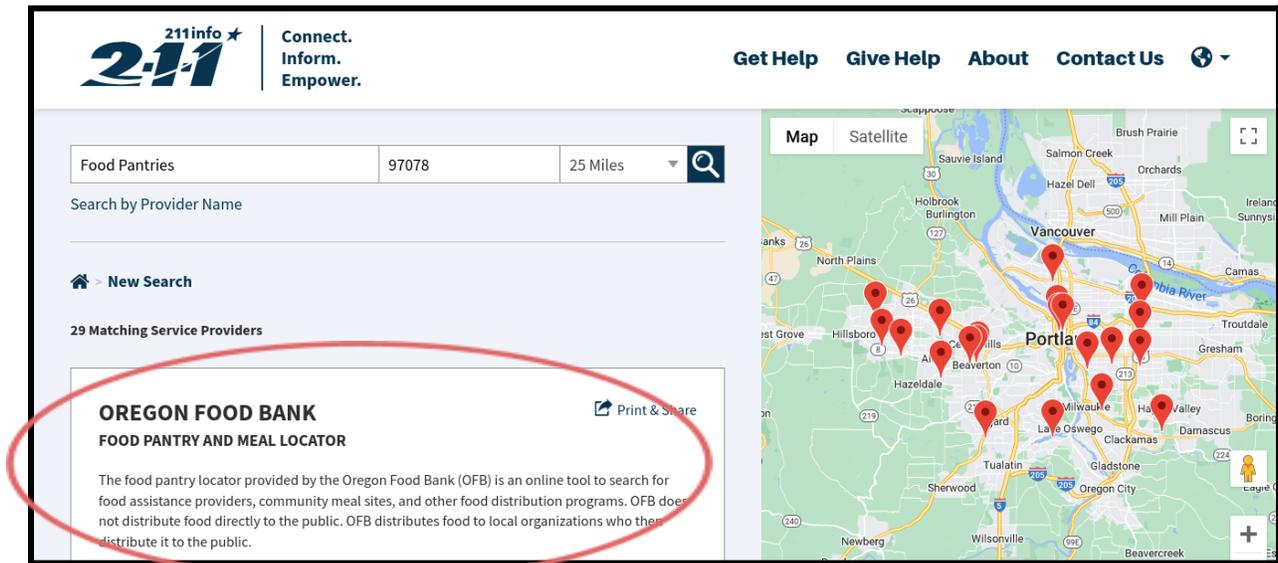


2. Once you have selected the desired service or program, you can filter the results by location.

- Type in your zip code or city and search radius to filter the results.
- Click “Search.”



3. Beneath the location search bar, a list of matching service providers will appear.

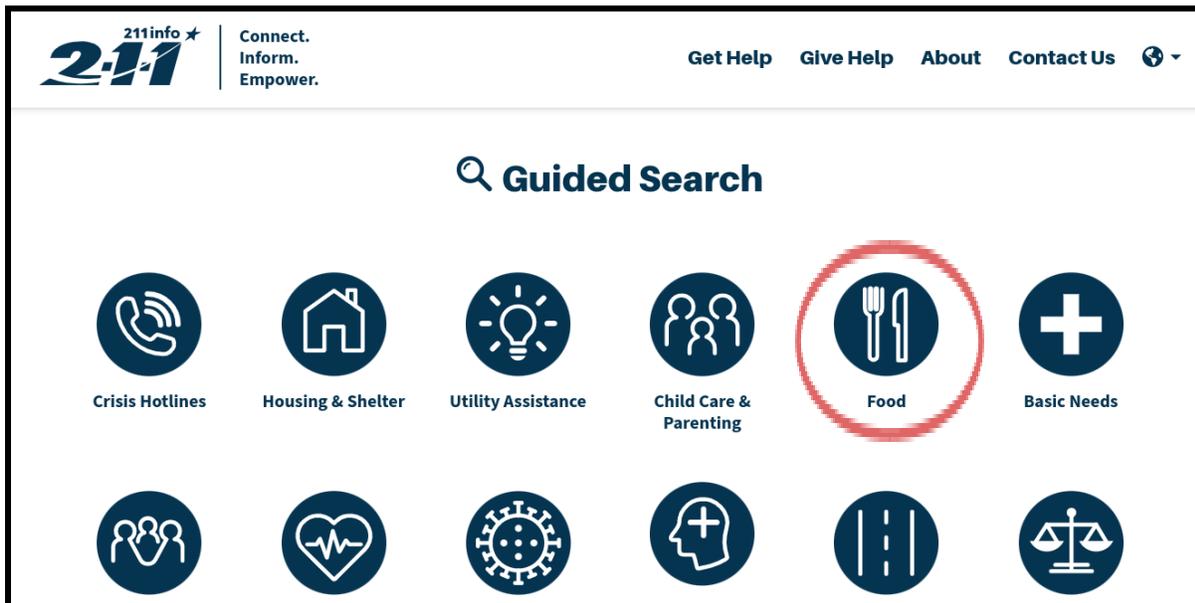




Locating Resources Using the Guided Search

1. Visit 211info.org and scroll down to the “Guided Search” on the homepage. Here you will find popular service categories such as “Housing and Shelter,” “Utility Assistance,” “Food,” etc.

- Click on the service category that best suits your needs.



3. You will be redirected to a page with additional options that will allow you to further refine your search.

- Click the plus sign next to one of the categories to see more specific search terms.
- Select one of the options to see the available resources.



Food

211info provides information and referrals to more than 1,000 food resources across Oregon and Southwest Washington, including food pantries, farmers markets, community gardens, fresh food distribution and summer food programs for youth.

Thanks to a partnership with Oregon Department of Human Services and the Washington State Department of Social and Health Services, we have an in-house Oregon SNAP (food stamps) Advocate and can provide assistance with the Washington Basic Food application.

To find out what food programs you might be eligible for or to speak with our Food Stamps Advocate, call 211 or 866-698-6155. You can also text your zip code to 898211 (TXT211) or email help@211info.org.

[< New Search](#)

SNAP/Food Stamps



Food Pantries



Fresh Food



Hot Meals/Sack Lunches

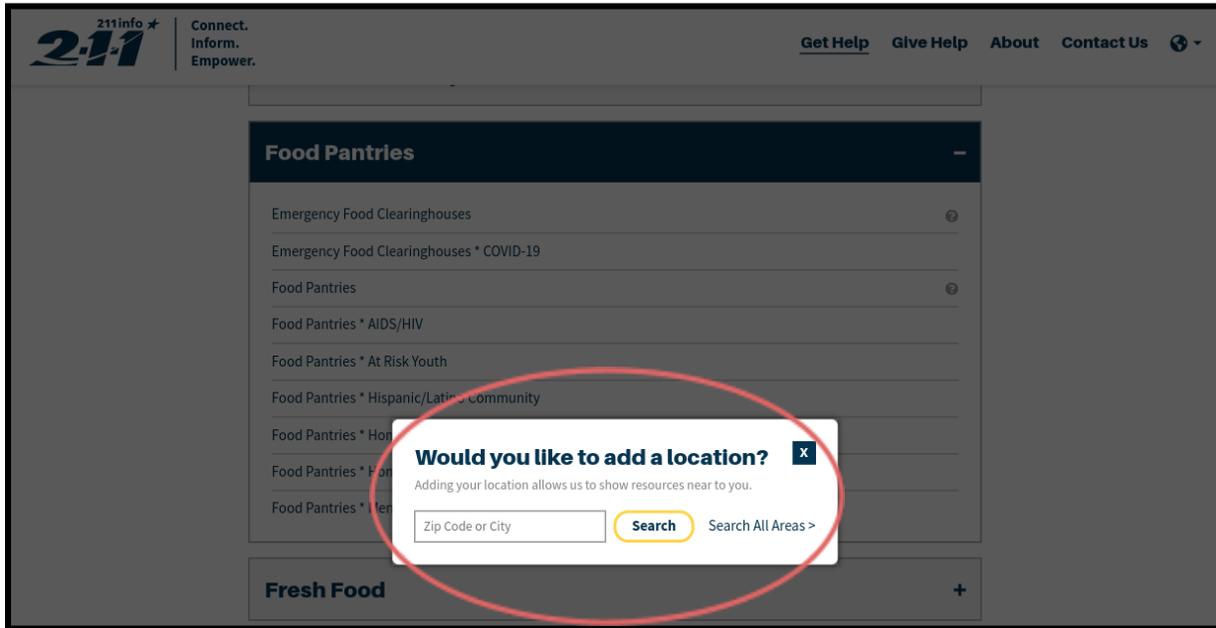


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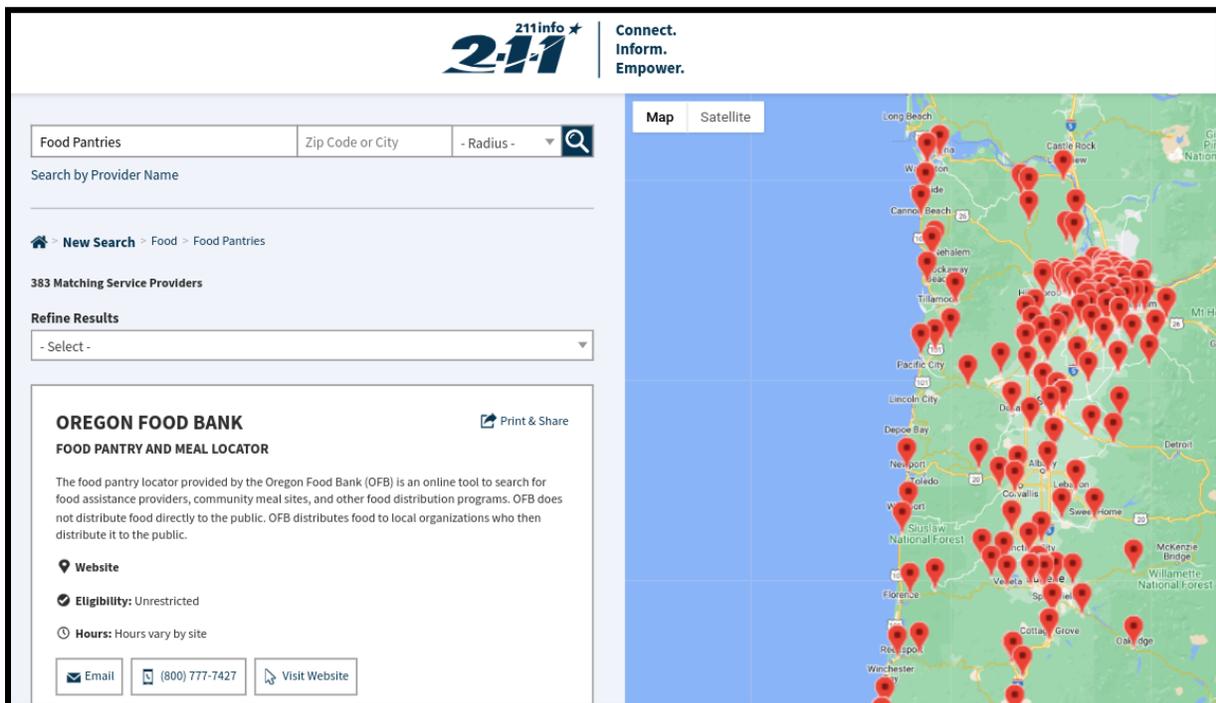




4. You will be given the option to filter results by location. If you do not wish to filter results by location, select “Search All Areas.”



5. Beneath the location search bar, a list of matching service providers will appear.





If you have completed a search and would like to find a different type of service or provider, click “New Search” under the Search bar on the results page.

A screenshot of the 211info search results page. At the top left is the 211info logo. To its right is the text "Connect. Inform. Empower." Below the logo is a search bar with three input fields: "Food Donation Programs", "Zip Code or City", and "- Radius -" with a dropdown arrow. A magnifying glass icon is on the right of the search bar. Below the search bar is the text "Search by Provider Name". A horizontal line separates this from the "New Search" link, which is a blue house icon followed by the text "> New Search" and is circled in red. At the bottom of the screenshot, it says "48 Matching Service Providers".

If you have other questions or need more support, please dial 2-1-1 (toll free: 866-698-6155). Language interpreters are available.