



MULTNOMAH COUNTY WINTER SERVICES FOR HOMELESS FAMILIES

Prepared by Multnomah County Human Services
Department of School and Community Partnerships

Winter Shelter Overview

The Multnomah County Winter Response Services for Homeless Families expands the number of resources available for families during the winter months. The goal of the winter shelter is to enhance the year round system of services to avert hardship of homeless persons, which may be caused by winter conditions. Winter Services increases service capacity and available resources for families. The expansion of services and shelter in the winter months is based on needs and available resources and begins on November 1st and ends on March 31st each year. The winter shelter services model provides housing placement services, day shelter services and nighttime shelter beds. The housing placement component is offered with the goal of moving families from shelter into more permanent housing within 30 days, minimizing shelter stays. **FOR INTAKE, PLACEMENT AND INFORMATION, PLEASE PHONE the 211 WINTER SHELTER ACCESS LINE at 503-721-1500 NOVEMBER THROUGH MARCH.**

***A Family Warming Center is available this winter.**

Warming Center Overview

A Family Focused Warming Center is available to assist families with a warm place to sleep during the winter months. The Warming Center **does not offer services**. It is a warm place to sleep and a way to stay safe during the cold winter months. Hours of operation are 7pm-7am, seven nights a week. There is no pre-screening necessary for admittance to the Warming Center. Families show up at 7pm for admittance at the site. The Warming Center is located at 1435 NE 81st, Portland, Oregon, just off the MAX Line (cross street is Halsey and 82nd Avenue).

Starting November 1, 2009, the Warming Center will stay open every night from 7pm to 7am through March 2010. The purpose of this center is to provide a safe and healthier alternative to parents with children who would have otherwise had to sleep in the cold, rainy, and sometimes snowy outdoors.

| WARMING CENTER | HOURS OF OPERATION | ADDRESS | HOW TO ACCESS | CONTACT INFORMATION |
|----------------------|---|--|------------------------------------|------------------------------|
| Human Solutions Inc. | 7pm-7am, seven nights a week starting Monday November 1 st 2009 th through March 2010 | 1435 NE 81 st Street near the MAX station | Just show up at 7pm for admittance | 503-721-1500 or 503-548-0200 |

Night Shelter

Goosehollow, Common Cup and the Day Break Shelter offer night shelter with a day shelter component and housing placement services for homeless families. Each shelter offers a place to sleep, limited meals and access to additional services. Other shelters are available in the community as illustrated on the chart below.

Day Shelter for Families Staying in Night Shelter Programs

Day shelters are available on the East and West side of the city. Day Services are for the guests of, The Day Break Shelter, Goose Hollow Family Shelter, and Common Cup Shelter (formerly known as the Sunnyside Shelter) and are for households with children. The hours of operations are 8:00 AM until 6:00 PM daily. Lunch is available to participants of the Day Shelter Program. The Day Shelter is a safe nurturing environment for families participating in the Homeless Family Winter Shelter System and is sponsored by Multnomah County. Families participating in Day Shelter will be provided with housing placement/case management services, children's activities, lunch, laundry facilities and a nurturing environment to spend their day. The Day Shelter spaces are spaces for clients to work on tasks, relax, make business/appointment phone calls, and receive assistance from the Day Shelter Staff.

Housing Placement

All families participating in Winter Shelter Services at Day Break Shelter, Goosehollow Family Shelter, and/or Common Cup, are asked to meet with a case manager within the first three days of accessing Winter Shelter Services to discuss housing placement possibilities. The goal of the housing placement services is to move families out of shelter and into transitional and/or permanent housing within 30 days. Limited rental assistance funds are available to assist families in obtaining and maintaining permanent housing.

| Emergency Shelter Beds | Population Served | Winter Capacity Nov 1- March 31 | Total Capacity | Access Number |
|--------------------------|-----------------------|---------------------------------|----------------|----------------|
| Goose Hollow Shelter | Men, Women & Children | 25 individuals | 24 | 503-721-1500 |
| Daybreak Shelter Network | Men, Women & Children | 15 individuals | 15 | (503) 548-0200 |
| My Father's House | Men, Women & Children | 5 Families | 15 | 503-492-3046 |
| My Sister's House | Women & Children | 4 families | 15 | 503-665-1026 |
| Common Cup Shelter | Men, Women & Children | 8 Individuals | 8 | 503-721-1500 |
| Shepard's Door | Women & Children | 10 families | 48 | 503-256-2353 |

HOMELESS YOUTH SERVICE CONTINUUM

JANUS YOUTH PROGRAMS: 1635 SW Alder Street (503) 432-3986

- **Access Center:** Open 365 days a year, entry point into crisis shelter and other Continuum services: 24-hour screening and referral. Services for young people ages 15-23. Contact (503) 432-3986
- **Reception Center:** Open 365 days a year. Center receives youth under age 18 brought in by police for minor, or status offenses. Services focus on family referral to community resources and diversion of youth from further delinquent behavior. Contact (503) 233-8111. Located at 738 N.E. Davis.
- **Crisis Shelter:** *Porchlight*, 30 beds, 8:45 p.m. – 8:30 a.m daily, snacks provided. Contact (503) 224-5988.
- **Short-Term Shelter:** *Street Light*, 30 beds, 9 p.m. - 9 a.m. daily, dinner and breakfast served.

NEW AVENUES FOR YOUTH (NAFY): 314 SW 9th Ave, 97205 (503) 224-4339

- **Day Services:** Meals from 9:00-10:00 a.m., 1:00-2:00 p.m. and 5:00-6:00 p.m. Monday through Friday, Drop In 1-6:00 p.m. Monday and Wednesday (access through Alternative School starting at 10:30am Mon. – Friday) & 11:00-6:00 pm, Saturday.
- **Road Warrior Outreach:** Walk-In site hours 7:00 p.m. – 9:00 p.m. Wednesday targeting youth up to age 24 with basic needs, a movie and engagement services.

OUTSIDE IN (OI): 1132 SW 13th, 97205 (503) 223-4121

- **Day Program:** 1:00 - 8:00 p.m. Sunday; 1-6 p.m. Monday through Friday. Meals 9-10 a.m., 1-2 p.m., 5-6 p.m. Monday through Friday.
- **Road Warrior Outreach:** Walk-In site hours 8:00 p.m. – 10:00 p.m. Sunday, targeting youth up to age 24 with basic needs supplies, food, a movie, medical and engagement services.
- **Medical Clinic:** 9:00 a.m. – 6:00 p.m. Tues, Thurs, Friday; 9:00 a.m. – 10:00 p.m. Mon, Wed. Walk-in appointments start at 8:30 am and are usually full by 1pm each day. Note: No 9:00 a.m. – noon clinic on 11/4 and 11/11.

Acupuncture, Chiropractic, and Dental care also available; tattoo removal for gang and street-involved youth. Medical housing available for all ages using objective eligibility criteria and requiring a statement of medical need from our medical providers

NATIVE AMERICAN YOUTH AND FAMILY CENTER: 5135 NE Columbia Blvd (503) 288-8177

9:00 a.m. – 6:00 p.m. Monday – Friday

Targeting youth ages 15-23 with basic safety services (including hygiene supplies, clothing and food) cultural arts and recreational activities, and intensive engagement services (including linkage to housing, mental health, a/d and other services).