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## **A note from a caller...**

A few weeks ago, I learned that a person I knew lost his job and found himself during the holidays literally on the streets of Portland.

He called me in desperation for help as he was sleeping in his car and was embarrassed and certainly distraught about the path that led him to that moment.

This all occurred while I was leaving town and could not help this fellow.

So, I called 211info and spoke to one of your operators. I forgot her name, but it doesn't matter because I think she probably is representative of all your people.

She was friendly, extremely helpful and got me the information I needed to make sure that this person would have a place to stay.

Once I landed at my destination, I was made aware that he did find a place to stay.

This of course is a difficult time for many people. It is nice to know that there are some very dedicated people here in Oregon who see our world through the lens of compassion and are devoted to doing a great job despite the financial reward or the recognition.

To you and your staff, thank you for all the work you do.

**Need Help Finding Help? Dial 2-1-1**  
**Serving Oregon and SW Washington**

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